





Aaron Cocking, MAFMIC President /CEO

2017 CCP Visit



At the end of April, 18 people representing 11 different MAFMIC companies traveled to Washington D.C. for the annual Congressional Contact Program sponsored by NAMIC. Attendees of the trip this year spoke to members of Congress about four different subjects.

The biggest one, from our perspective, is the importance of maintaining state based regulation of the insurance industry. We also stressed that we would like to see the elimination of the Federal Insurance Office (FIO) created under the 2010 Dodd-Frank Act. We believe that the FIO has been a major failure for our industry. The second issue we discussed was the creation of a natural disaster mitigation plan that encourages states and individuals to build stronger homes. The third issue dealt with the reauthorization and reformation of the National Flood Insurance Program. Reforms, such as setting price to risk, are needed in the program to make it fiscally sound. The final issue we talked about surrounded the issue of drones. As a major industry that will utilize drones, we want to see them succeed and that means recognizing property within 200 feet of the ground as private airspace.

We also were able to award Benjamin Franklin awards to Congressmen Paulsen, Emmer, and Peterson, along with Senator Klobuchar. The Benjamin Franklin award is given by NAMIC to members of Congress who have demonstrated support of our industry. If you have never attended a CCP trip before I would encourage you to consider doing so. While these issues may not directly affect you or your company, the relationships we have developed with members of Congress can prove invaluable.

INSIDE THIS ISSUE

| Executive Board & Directors | 2 |
|----------------------------------|-----|
| Manager & Directors Registration | 3-4 |
| Golf Outing Registration | 5 |
| Depreciation of Labor Article | 6-7 |
| Technology Tip Article | 8 |
| Volunteers | 9 |
| Calendar of Events & Obits | 10 |
| Obituaries | 11 |



Editorial Advisory Committee

Sandy Walstrom - *Chairman*, Farmers Mutual Manchester

Erica Johnson-Southeast Mutual

Dan Baasen - Northland Securities

Ben Berg - Farmers of Clearwater County

Jeff Brinkman - Brinkman Claim Service, Inc.

James Doke - Priority Data

Vicki Hongerholt - Mound Prairie Mutual

Dan McCue- Grinnell Mutual Reinsurance Co.

John Neal - Willenbring, Dahl, Wocken & Zimmerman

Jim Williams - Abdo, Eick & Meyers, LLC

Jan Helling - Board Liaison - Madelia-Lake

Crystal Mutual

Dani Hennen - Staff Liaison - MAFMIC

Arlette Twedt - Staff Liaison - MAFMIC

MAFMIC Executive Board & District Directors

Gary Swearingen, MAFMIC Chairman,

Has San Lake Mutual

Mikel Nelson, MAFMIC Chairman - Elect

Elmdale Mutual

Mark Nelson, *MAFMIC Vice Chairman*,

Norwegian Mutual

Greg Parent, Secretary/Treasurer,

German Farmers Mutual

Aaron Grove, Immediate Past Chairman,

Sverdrup Mutual

Kelly Halvorson, District 1,

Vineland-Huntsville Mutual

Eric Johnson, **District 2**, Woodland Mutual

Roger Miller, **District 3**, Lake Park & Cuba Mutual

Carol Maciej, **District 4, Mid-Minnesota Mutual**

Jen Visser, **District 5**, Bird Island-Hawk Creek

Jan Helling, **District 6**, Madelia-Lake Crystal

Vicki Hongerholt, *District 7*, Mound Prairie Mutual

Todd Bussuyt, Statewide, North Star Mutual



LET AN INDEPENDENT FINANCIAL EXPERT HELP YOU FRAME THE LIFE YOU ENVISION.

As independent financial advisors, we can help you craft a customized plan centered on what's important to you. Contact us today to learn how our team of experts can help you pursue your financial goals and help you live the life you want. And let true objectivity help bring your vision into view.



Schluchter Investment Advisors

Registered Investment Advisor

622 Roosevelt Road, Suite 160 Saint Cloud, MN 56301 Toll-Free: 800.791.2269 • Phone: 320.203.6543 www.SchluchterAdvisors.com

Securities offered through Commonwealth Financial Network,® member FINRA/SIPC. Advisory services offered through Schluchter Investment Advisors.



MAFMIC will be **CLOSED** on Monday May 29th for the Memorial Day Holiday.

Thank You To Our Sponsors









Manager & Director's Seminar

Wednesday, July 12, 2017 Gorecki Center, College of St. Bens St. Joseph, Minnesota

MAFMIC will once again offer a seminar designed for Mutual Managers and Directors. This seminar features topics of interest and importance to managers and board members alike and should benefit their role in the company. We will be offering topics on: **Solid Fuel Heating - What you need to know, Manager's Round Table** (*Managers only*), **Succession Planning** (FMDC - Management Module) for *Directors* towards their **NAMIC FMDC** certification. **Continuing Education Credit -**

We will be applying for 5.5 hours of non-company continuing education credits (pending approval). We **do not give partial credit** for any portion of this Seminar.

| | AGENDA |
|------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 8:00 – 8:45 am | REGISTRATION & CONTINENTAL BREAKFAST |
| 8:45 – 9:00 am | Welcome & Association Announcements |
| 9:00 – 10:30 am | Topic: "Solid Fuel Heating - What you need to know" Speaker: Dean Kerfeld, RAM Mutual |
| 10:30 – 10:45 am | BREAK |
| 10:45 – 12:00 pm | "Manager Round Tables" (Manager's Only) |
| 10:45 – 12:00 pm | (FMDC) "Succession Planning" (<i>Director's Session</i>) Panel: Kerry Knakmuhs, Redwood Cty Mutual, Jerry Zenke, Mound Prairie Mutual, Bob Schlenner, Norwegian Mutual |
| 12:00 –12:45 pm | LUNCH |
| 12:45 – 4:30 pm | Topic: "Burn Cell Demonstration" (Parking lot #12) Speaker: Grinnell Mutual |
| 2:45– 3:00 pm | BREAK |

Early registration fee on or before Friday, June 30, 2017

\$98 member early registration (\$120 member late registration)

\$130 non-member early registration (\$145 non-member late registration)

Hotel: Please mention you are with MAFMIC in order to receive our special group rate.

All reservations must be made on or before June 11, 2017 in order to receive the MAFMIC group rate.

Holiday Inn & Suites 75 S 37th Ave North St. Cloud, MN 56301 (320) 253-9000 Rate: \$90.95+tax

Country Inn & Suites

235 Park Ave S St. Cloud, MN 56301 (320) 259-8999 Rate: \$105+tax

Cancellation Policy

- Cancellation notices received on or before June 30, 2017 are 75 percent refundable.
- Cancellation notices received July 1–10, 2017 are 50 percent refundable.

 No refunds are available after July 10, 2017. You may substitute a participant at no additional charge.

 All registration cancellations and transfers must be made in writing and sent to info@mafmic.org or faxed to (320) 271-0912.



Manager & Director's Seminar

Wednesday, July 12, 2017 Gorecki Center, College of St. Bens St. Joseph, Minnesota

Registration:

Early registration fee on or before Friday, June 30, 2017

\$98 member early registration (\$120 member late registration)

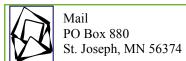
\$130 non-member early registration (\$145 non-member late registration)

Manager & Director's Seminar Registration Form

| Manager | | |
|---------|-----------------------------------------------------------------|---------------|
| Lic. #: | Email: | |
| Direct | ors | |
| Lic. #: | Email: | |
| | Lic. #:Lic. #:Lic. #:Lic. #:Lic. #:Lic. #:Lic. #:Lic. #:Lic. #: | Lic. #:Email: |

(Office Use Only)

Date Received: Check Number: _ Amount:





Fax (320) 271-0912



MAFMIC Golf Outing

BEST BALL SCRAMBLE



10:30 a.m. – Registration
11:30 a.m. – Shotgun Start
4:30 p.m. – Dinner & Awards Ceremony
Traveling Trophy for 1st Place Team
Register with MAFMIC's office by
Friday, June 23rd, 2017
All Proceeds will go to the MAFMIC Public Policy Fund.

Golf Package - \$95.00

Fee Includes: Green Fees, Golf Cart, Grilled Hamburgers, Beverage Tickets (2), Prizes and Dinner

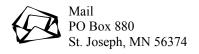
Dinner Only - \$25.00

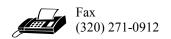
Sponsor a Hole - \$150

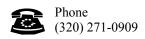
Mulligans (one per person & four max. per team) will be sold at the Golf Course for \$5.00

* MAKE CHECKS PAYABLE TO MAFMIC *

| Company: | | | |
|------------------------------|-----------------------------------|-----------|--|
| Phone: | Email: | | |
| Please check all that apply: | Golf Package - \$95.00 per person | \$ | |
| | Dinner Only - \$25.00 per person | \$ | |
| | Hole Sponsorship - \$150 per hole | \$ | |
| Other Sponsorship | | \$ | |
| | TOTAL ENCLOSED | \$ | |
| Playing Partners (3): | | | |
| | | | |
| | | | |







Depreciation of Labor under an Actual Cash Value Determination? By John J. Neal, Attorney Willenbring, Dahl, Wocken & Zimmermann, PLLC

Can you depreciate labor in arriving at an actual-cash-value estimate? It depends who you ask.

Some may claim that depreciating labor runs afoul of Minn. Stat. § 72A.201, subd. 5(9), which indicates that one commits an unfair settlement practice by "reducing or attempting to reduce for depreciation any settlement or any offer of settlement for items not adversely affected by age, use, or obsolescence." Under this view, labor is not an item "adversely affected by age." But is it? Our friends in Nebraska, and other states, believe so.

Recently the Nebraska Supreme Court determined that labor can be depreciated. *Rosemary Henn v. America Family Ins.*, 295 Neb. 859, 867 (Neb. 2017). The Court reasoned that under and ACV estimate "payment of the full amount of labor would amount to a prepayment of benefits to which the insured is not yet entitled." *Id.* Presumably the Court was distinguishing ACV from Replacement Cost Coverage wherein the insured is paid full replacement cost, including the full cost of labor, once the damaged property is repaired or replaced.

Likewise, in *Redcorn v. State Farm Fire & Cas. Co.*, 55 P.3d 1017, 1020 (Okla. 2002), the Oklahoma Supreme Court reasoned that labor was depreciable as:

A roof does not have a separate market value from the building it covers. The relevant evidence for determining actual cash value for a roof would include cost of reproduction, the age of the roof, and the condition in which it has been maintained. A building is the product of both materials and labor. Likewise a roof is the product of materials and labor, and its age and condition are also relevant facts in setting the amount of a loss.

Continued on page 7





NEW LOOK. SAME TRUSTED RELATIONSHIPS.

Grinnell Mutual's reinsurance business has always been about lasting partnerships that help ensure your future and your policyholders'. Over 100 years of great service — and still counting.

Stability. Security. Grinnell Re.

Trust in Tomorrow.

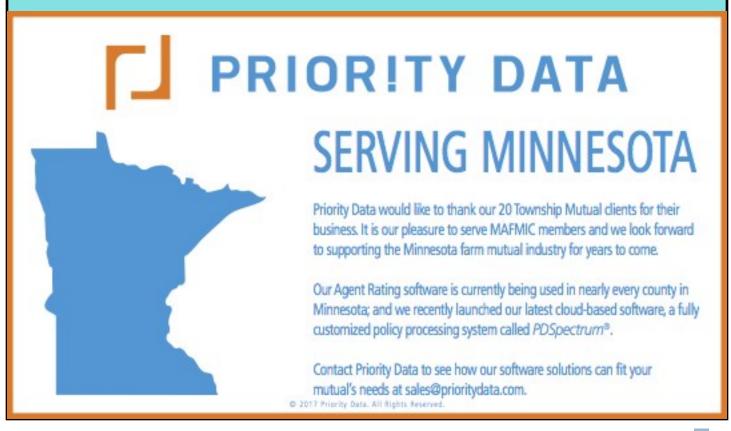
Continued from page 6

Depreciation of Labor under an Actual Cash Value Determination? By John J. Neal, Attorney Willenbring, Dahl, Wocken & Zimmermann, PLLC

The courts in *Adams v. Cameron Mut. Ins. Co.*, 430 S.W.3d 675, 679 (Ark. 2013) and *Bailey v. State Farm Fire & Cas. Co.*, 2015 WL 1401640, *5 (E.D. Ky. 2015) took an opposition position, finding that labor does not depreciate over time, unlike tangible materials. According to this reasoning, the *Bailey* Court held that "[t]o adequately indemnify its insureds, [the insurer] should pay the cost of materials, depreciated for wear and tear, plus the cost of their installation." *Id.* at *8. Under this formula, labor is not depreciated.

Minnesota case law does allow for depreciation of labor under certain circumstances. In *Wilcox v. State Farm Fire and Cas. Co.*, 874 N.W.2d 780, 785 (Minn. 2016), the Minnesota Supreme Court held that "[w]hen a homeowner's insurance policy does not define the term 'actual cash value' or otherwise state whether embedded labor costs are depreciable for purpose of calculating actual cash value, the trier of fact may consider embedded-labor-cost depreciation when such evidence logically tends to establish the actual cash value of a covered loss."

Both our TP1 and PH1 policies define Actual Cash Value, which make them different from the insurance policy at issue in *Wilcox*, which did not define actual cash value. According to the TP1 and PH1 policy language, ACV "means what property is worth in terms of money including deduction for depreciation and obsolescence." Is this sufficient to allow depreciation of labor costs? If so, does such depreciation avoid the potential of an unfair settlement practice under Minn. Stat. § 72A.201, subd. 5(9), which prohibits depreciation of "items not adversely affected by age, use, or obsolescence?" This is a question that remains unanswered at this time.





By James Doke, Priority Data

Your Basic Guide To Smart Phone Security - Antivirus, Phishing, Email

Mobile phones have come a long way in 20 years. From giant bulky flip phones that only placed calls, to the latest iPhone or Android. The threats to mobile devices has also changes along with the times; from stealing phone numbers, and making expensive calls, to sophisticated scams and hacks, the creation of the smartphone has had its share of problems too.

So what can be done to prevent such attacks and threats?

Most people consider their smartphone as a phone and not as a computer, when it reality, it *is* a miniature computer. Nearly everything that can be done on a desktop, can be done on a smartphone or tablet, which means, your phone has the same risks as a desktop. Coming to terms with this reality is the first step and often a critical one, as individuals always have an important role in cyber security.

Fortunately, McAfee and Norton have created Anti-virus software for smartphones. These apps will scan for threats that may come in the form of an app, text message, or email.

When it comes to trying to attack a mobile device, two of the most common ways hackers trick people are with app downloads or a phishing scam. Both Apple and Android offer safe market places to purchase and download apps, such as Apple's App Store or Google Play. Developers submit apps to be reviewed by Apple or Google where they check for malicious code and other signs of trouble. Its this additional step that helps maintain a safe market place for secure apps to be purchased and downloaded. Downloading apps on the open internet does not allow for this security and individuals run the risk of allowing their device to be hacked.

Phishing scams are nothing new, and are still a very common tool used in email campaigns. We all know about the Nigerian Prince who wants to send us riches. These same rules apply on smartphones and tablets: Don't click on questionable links sent in emails, or visit questionable sites, and don't make purchases on sites that are not verified as actual retailers.

Finally, to ward off potential viruses, always keep your OS and apps up to date. Yes, the latest version of Android or iOS may have bugs with it, but in the end, Apple and Google will issues patches to correct those bugs. Plenty of individuals keep their devices on older OS' which are open to viruses, similar to hackers choosing to attack outdated desktops.

As mentioned earlier individuals and their behavior often play one of the most important roles in

cyber security.





- Make important networking contacts
- Learn about MAFMIC or develop skills
- Teach your skills to others
- Enhance your résumé
- Gain work experience
- Build self-esteem and self-confidence
- Meet new people
- Feel needed and valued
- Express gratitude for help you may have received in the past from an organization
- Communicate to others that you are ambitious, enthusiastic and care about
 MAFMIC
- Enrichment
- Make new friends





If you are interested in joining a committee, helping with an event, have an idea... Feel free to contact the staff at the MAFMIC Office Call: 320-271-0909

FARM MUTUAL FORUM

A NAMIC EVENT • May 23 - 25, 2017 • Itasca, III.

New Name, Renewed Purpose.

The Farm Mutual Forum is a gathering place for farm mutual industry professionals to connect, engage, and advance. From the flash forum for state associations to the carefully designed Professional Farm Mutual Manager courses, the Farm Mutual Forum is where attendees can find networking opportunities and educational sessions that encompass the aspects of running and working with farm mutual companies. At Farm Mutual Forum – managers, directors, board members, state association leaders, service partners, and up-and-coming – leaders of the industry can benefit from the technical and strategic education offered.

Two Great Systems, One Great Company.

Providing software to Mutuals since 1978



Delivering tools to assist Mutuals in day-to-day operations:

- Policy Processing
- · Claims Processing
- Accounts Payable
- General Ledger
- Policyholder Payments
- Fully Web Based Agent Quoting
- Agent Policy Inquiry
- Download into Agency Management Systems



AUTOMATED POLICY PROCESSING SYSTEM

Developed to adapt to the way your Mutual does business



MUTUAL INSURANCE PROCESSING SYSTEM

IN SYMPATHY



Elizebeth Berning 92, died April 11, 2017. she was born on March 16, 1925 at her home in Osage Township, rural Park Rapids, Minnesota. Her parents were the late Daniel Romulus and Mary Ella (Becker) Bower.

On June 29, 1946 Betty was united in marriage to Jerome Charles Berning at St. Mary's Catholic Church in Beardsley.

They resided in Park Rapids for one year, then made their home in Wadena, Minnesota where she was employed at Northwest Bell until 1972. She retired on March 1, 1990 and they moved back to Wadena. Betty is survived by her daughter, Cheryl (Tom) Speed of Wadena; sons: Ronald (LuAnne) Berning of Moorhead and Darrell (Debra) Berning of Wilmot, South Dakota.

Betty was the mother of Ron Berning, retired manager of Lake Park & Cuba Mutual.



Leslie "Les" Tapp, 86, died Feb. 24, 2017. Les was born on February 1, 1931 in Northfield, Minn., but spent the majority of his long and active life residing and farming in rural Dexter.

Les is survived by the love of his life,

wife, Shirley; five sons, Bryon (Bonnie), Steve (Lesli), Mike, Brad (Julie) and Tracy (Amy); 13 beloved grandchildren; three brothers, Delmar, Gaylord (Erene) and John (Amy) Tapp and many nieces and nephews.

Preceding him in death were his parents, Harvey and Julia; five brothers, Howard, Raymond, Donald, Wayne and Glen; two sisters, Maxine Carmichael and Irene Parker; and one beloved grandson, Alex.

Les served as director and past president of the board at Mower County Farmers Mutual for over 46 years.

2017 CALENDAR OF EVENTS

May 9 - 10 Managers Workshop, Grand View Lodge, Nisswa

May 23-25 NAMIC Farm Mutual Forum Itasca, IL

July 12 Manager & Directors Seminar, Gorecki Center, College of St. Bens St. Joseph

July 13 MAFMIC Golf Outing Little Crow, Spicer

August 2-3 Leadership Development Workshop (NAMIC) – Chicago, IL

Sept 7 PIA, Education Day & Trade Show

TBD

Sept 25-28 NAMIC 122nd Annual Convention

Denver, CO

Nov 15-16 MAFMIC Short Course

Marriot NW, Brooklyn Park

MAFMIC wishes to express its sincerest condolences to family and friends of Betty and Les.





IN SYMPATHY





Ardella Mae Simacek, 80, died March 31, she was born on Feb. 28, 1937. Ardella was the oldest child of seven born to Lester & Hattie (Winter) Knutson. She was united in marriage to Ronald Roehrs in 1955, they had 19 years together. Later she married Emil

Simacek on November 3, 1975.

While raising six children she was instrumental in many venues. One being founder in a fiber optic company which became Fiber Systems International - a multi-million-dollar company providing communication technology used in our military's national defense

She is survived by her six children, 16 grandchildren and seven great grandchildren. She is the *mother of Sandy Walstrom, manager of Farmers Mutual Manchester*.



Sylvester (Sy) Lonneman, 88, died March 23, he was born on June 29, 1929, in Westside Township, rural Adrian, to Antone and Elizabeth (Weidert) Lonneman.

He was drafted into the United States Army in June of 1951. While serving in Korea, Sy was wounded and spent five months in a hospital in Japan. He was sent back to Korea's frontline and left as a Sergeant First Class when he was discharged in March of 1955. He was awarded the Purple Heart, Bronze Star, Combat Infantry Badge and the Korean War Medal.

Sy married Helen Wieneke on February 1, 1956, at St. Anthony Catholic Church in Adrian. He is survived by his wife, Helen Lonneman, Adrian; seven children, fourteen grandchildren and six great grandchildren. Sy is the *father of Ron Lonneman*, *manager*, *Heartland Mutual in Lismore*.

MAFMIC wishes to express its sincerest condolences to family and friends of Ardella, Sy, Lennie & David.



Leonard J. (Lennie) Binek 83, died April 3rd, he was born on Nov. 7, 1933. Lennie was born to Joseph and Frances (Pierskalla) Binek. He was united in marriage Alice Kraemer on November 20, 1956, they had five children.

Lennie was an insurance adjuster,

board member & vice president of St. Joseph Mutual retiring from the vice-president position in March 2017 after serving 43 years on the board.

He is survived by his wife of 60 years; children, Dale of Avon, Karen (Wayne) Parker of St. Cloud, Mitchell (Donna Jackels) of Sartell, Dean (fiancée Sue Erickson) Binek of Winsted, Becky (Scott) Poepping of Rice; eight grandchildren; four great grandchildren; many nieces and nephews.



David Wm. Johnson, 75, died March 13, he was born on November 8, 1941. David was born to Carl Rudolph and Lorraine Anna Christine (Gustafson) Johnson. He was the second of seven children raised on the Johnson family farm northwest of Almelund.

On May 8th, 1965 David married Joanne C. Halverson at Almelund Immanuel Lutheran Church. They lived in St. Paul for two years before purchasing their farm on Amador Hill.

In March of 1968 David accepted a job as an Assessor for the County of Chisago where he was employed for 34 years before retiring in 2002. David also *served on the Chisago Lakes Mutual Fire Insurance Board of Directors for 30 years*.

David is survived by his loving wife Joanne of 51 years, two sons Charles (Tara), Peter (Christine) and five granddaughters Jessica, Mikayla, Abigail, Isabella and Annalina,



To submit an article to be published in the Mutual Link please send them to Mutual Link, PO Box 880, St. Joseph, MN 56374 or email them to info@mafmic.org.