



MINNESOTA ASSOCIATION OF

# MAFMIIC

FARM MUTUAL INSURANCE COMPANIES



## 2022 Short Course



November 16 - 17, 2022  
Holiday Inn & Suites  
St. Cloud, MN

# Schedule of Events

## Wednesday, November 16, 2022

7:30 - 8:30am Registration & Continental Breakfast

8:30 - 8:45am - Welcome & Chairman Larry Johnson's Remarks  
*MAFMIC Chairman, Larry Johnson*, will welcome everyone to the Short Course and provide important announcements for the event.



8:45 - 9:45 am Keynote Session "Lessons Learned from a Date with Destiny" Joe Dittmar



Joe Dittmar, a 911 Survivor, father-of-four was at the top of the South Tower on a morning when Al Qaeda launched their attack in dreamy blue New York skies. Dittmar, who worked in the insurance sector, was one of 54 people in a meeting in the south tower, only seven would make it out alive.

9:45 -10:00am - Break - Stretch your legs and visit with vendors

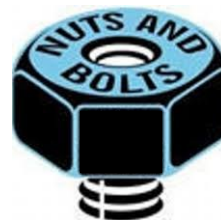
10:00 - 11:00am - General Session "Disaster Recovery Planning"  
Speaker: Eric Wilkens, *Arvig* (1.0 - CE credits)

11:00 - 11:15am - Break - Stretch your legs and visit with vendors

11:15am- 12:30pm - "Nuts & Bolts" (1.5 - CE credits)

Our panel of experienced professionals will address questions that have been sent in by attendees.

Make sure you send your questions to the MAFMIC office ahead of time.



12:30 - 1:30pm - Lunch

1:30 - 2:30pm - Breakout Session (1.0 - CE credits)

### Director Session

"How to Adapt & Grow a Small Mutual in Today's Insurance Climate" (FMDC)

*Speaker: Chris Feldt,  
Heartland Mutual Insurance  
Company*

### Manager & Operations Session

"The Claims Circle"

*Speaker: Fred McGuire,  
ServiceMaster Professional Services*

# Schedule of Events

## Wednesday, November 16, 2022

2:30 - 3:00pm Break - Stretch your legs, grab a beverage and visit with vendors

3:00 - 4:00pm Breakout Session (1.0 - CE credits)

### Director Session

“The What, When and How of an Inspection Program” (FMDC)

*Speaker: Chris Feldt,  
Heartland Mutual Insurance  
Company*

### Manager & Operations Session

“The Claims Circle” (continued)

*Speaker: Fred McGuire,  
ServiceMaster Professional Services*

4:00

Attitude Adjustment Hour

This year there will be a bean bag toss tournament for PAC. You can also enjoy hors d' oeuvres while chatting with mutual friends!



## Thursday, November 17, 2022

7:30 - 8:30am Breakfast

8:30 - 9:45am General Session – ~ “SIU - Resources Anyone can use to Investigate claims”

Speaker: Scott Gleitz, North Star Mutual

9:45 - 10:00am Break / Vendor Tables -

Stretch your legs, grab a beverage and visit with vendors

10:00- 11:30am - General Session – “Insurance Fraud”

Speaker: Tony Ofstead, Minnesota Department of Commerce  
(1.5 - CE credits)

11:30 - 11:45am - Break -

11:45 - 12:15pm - Closing Session – “Election Updates”

Speaker: Adam Axvig, MAFMIC President/CEO

12:15pm - Lunch

## The Setting



### Holiday Inn & Suites

#### Accommodations

A block of rooms is being held until **October 15th** at the The Holiday Inn & Suites, with the rate of \$129 plus tax. Reservations can be made by calling the hotel directly at (320) 253-9000

#### Directions

International Airport (MSP) onto I-494 West. Continue on I-494 West and merge I-94 West. Follow I-94 West to Exit 167B for MN Hwy 15 North. Remain on MN Hwy 15 until the intersection with MN Hwy 23/Division Street in St. Cloud. Turn right onto MN Hwy 23 North/Division Street, then right onto 37th Ave South. Hotel is on the right.

St. Cloud Regional Airport (STC) : East on Hwy 23 to Hwy 10, then east on Hwy 10 to 12th St. SE. Turn left and follow to St. Cloud Regional Airport.

# Thank You Sponsors!



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